

LEEANA CRUZ



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Currently pursuing an education in the healthcare field, with a strong background in customer service and client care. Experience in fast paced high volume environments, maintaining high standards of cleanliness and professionalism. I have excellent communication, reliability, and supportive customer care. Seeking an opportunity to secure a position where I can grow my skills and build a career in the dental field.

EDUCATION

2025-Current

Goodwin University

AS Health Science

2023-2024

Oxford Academy of Hair Design

Esthetician/Lash Tech

2016-2020

Naugatuck High School

SKILLS

- Excellent Customer Service
- Scheduling
- Microsoft Office
- Social Media Management

WORK EXPERIENCE

Assistant Manager

Token Ramen 2022 - 2023

- Supervised high volume restaurant operations
- Trained new employees
- Assisted with menu development providing new drink and food ideas
- Managed and created content for social media and google accounts
- Open and closing duties
- Cash Handling

Barista

Starbucks 2021-2023

- Prepared specialty beverages in high paced, high volume environments.
- Provided friendly customer service.
- Maintained store cleanliness and safety standards.

Wax Specialist/Trainer

July 2024-Current

- Provide professional waxing services ensuring guest comfort and safety
- Built strong clientele and relationships while maintaining high customer satisfaction
- Trained new wax specialist on technique and hygiene standards.
- Followed strict sanitation and hygiene protocols